

## Why It's Important to Visit Our Website and Log In

If you're a current retail-shop customer and you've given us your email address, you already have an account on our website! Simply request a password and log in. Then you can manage your account and get inside information. Here's what you can do on our website.

- ❖ Track your order history, including all shipped and pending orders
- ❖ See the latest autoship selections and make changes to your order
- ❖ See the latest offers, get promotion tips, print shopping-bag stuffers, and more
- ❖ Browse a list of trunk shows and sign up for the ones you want

Not yet one of our customers? Call Customer Service at 1-800-426-3126 to get set up. Unless requested otherwise, your email address will be kept completely private.

### ***How to Request a Password and Log In***

1. Go to [www.martingale-pub.com](http://www.martingale-pub.com) and click on "Login" at the top right.
2. On the log-in screen, click on "Forgot password or need new password? Click here." (It's just below the "Log In" button.)
3. On the password-request screen, enter your email address and click "Continue." The system will immediately email you a password. If you get an error message saying the email address was not found, that means we don't have your current email address. Just call Customer Service and tell us what it is.
4. Check your email (in another window) to see the password we've emailed you.
5. Copy the password, return to the Martingale log-in window, enter your email address, and paste or type the password. (Passwords are case sensitive.)
6. Click on "Log In" and you're done.

### ***How to Change Your Password***

After you've logged in, it's best to change your password. Here's how.

1. Click on "Account Settings" at the top of the left column.
2. Click on "Change my account password" under "My Account."
3. Where it says "Current Password," paste or type the password we gave you.
4. Type your new password where it says "New Password."
5. Retype your new password where it says "Password Confirmation."
6. Click "Continue." Note that all shop personnel must use the same log-in and password.

It's that easy! Log in today to get the inside scoop.